# Samsung OfficeServ

The smarter way to do business.

## 7000 Series

The OfficeServ 7000 series has been designed as a single platform to deliver advanced voice, data and wireless communications in a single IP platform.

Businesses can deploy OfficeServ 7000 to build sophisticated telephony applications. The OfficeServ 7000 series has a comprehensive range of features and functionality and offers an effective, affordable solution for any organisation. So, whether you are a small office, a head office or a branch of a larger organisation the OfficeServ 7000 series becomes the heart of your communication network.

### Modular design for efficient scale

The OfficeServ 7000 comes in five variants, from the entry level 7030, suitable for small offices, to the 7100, 7200S, 7200 and 7400, for the larger office. The system can be configured to accommodate 4 to 480 extensions at a single site and combined to link 100 sites. Systems use common interface modules and can utilise the same software applications and terminals.

### Mobility

The OfficeServ 7000 allows users to work from any location using VoIP, allowing access to their voicemail, to be in touch with customers via their normal DDI and make calls via the OfficeServ at a fraction of the cost. This allows business the benefits of a flexible workforce whilst at the same time maintaining control of employees and costs. All organisations that use smartphones as well as desk phones can benefit from the feature-rich mobile integration, delivering cost savings, ease of use, high quality speech and greater functionality.

### Handsets

Samsung offer a wide range of handsets, both IP and digital, for use with the OfficeServ 7000. All handsets have been ergonomically designed, are easy to use and give the users the appropriate feature set and access levels for their individual needs. Whether that is a simple telephone, wireless, softphone or fully-featured handset with programmable functions.

Featured above, left to right: OS-7030, OS-7100, OS-7400

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### Voice Messaging

All of the OfficeServ systems in the range have a powerful voice messaging capability, including large capacity recording, the ability to send voice message to email, group mailboxes, Q&A mailboxes, personal auto attendant and the ability to process faxes can also be enabled, so you never miss another call.

### Applications

The OfficeServ 7000 series provides a platform for a whole suite of applications that further enhance the features and functionality that the system offers. Each application has been designed and built to work specifically with the OfficeServ, with the objective to simplify business processes and increase productivity and efficiency in organisations. There are applications available to suit all business types from the ubiquitous Samsung Xchange, a CTI package with a difference. Samsung Xchange enables CRM integration, call control from a PC, screen popping of inbound callers details and colleagues' presence information. As well as specialist applications including Samsung Contact Centre and Samsung Hospitality.

### Key Benefits

**COST CONTROL**
- Install and manage remote sites without leaving your office
- Implement centralised cost tracking, security alerts and departmental billing

**MULTI-SITE**
- Business applications accessible across all sites, reducing costs.
- Enables operators and supervisors to monitor and assist a dispersed virtual team, improving productivity

**FLEXIBILITY AND SCALABILITY**
- Deploy a combination of IP, digital or analogue connectivity throughout your operation to suit different requirements
- Scalability and interoperability between systems

**SECURITY AND RESILIENCE**
- IP handsets can register up to three back up failover systems
- Systems can restrict connections to only known and registered IP handsets

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## 7000 Series    Switch Maximum Matrix Capacity

| MODEL | 0S-7030 | 0S-7100 | 0S-7200s | 0S-7200 | 0S-7400 |
|---|---|---|---|---|---|
| Account Codes | | | 999 | | |
| Authorisation Codes | | | 500 | | |
| AOMs per Station (max) | | 2 | | 4 | |
| Call Logs per Station (max) | | | 50 | | |
| Total Call Logs | 500 | 1500 | 2000 | | 5000 |
| Call Keys | | | 8 | | |
| System Speed Dial (max) | | | 950 | | |
| Station Groups (total) | 10 | 20 | | 40 | 80 |
| Group Members (Sequential or Distribute) | 16 | 32 | | 48 | 99 |
| Group Members (Unconditional) | 16 | 32 | | | |
| UCD Groups | 10 (including VMSUCD) | 20 (including VMSUCD) | | 40 (including VMSUCD) | 80 (including VMSUCD) |
| Trunk Groups | 5 | 11 | | 30 | |
| Trunk Group Members | 8 | 60 | | 99 | |
| DLI/SLI Stations | 20 | 36 | 64 | 128 | 480 |
| ITP Handsets | 18 | 56 | 64 | 128 | 480 |
| OfficeServ Softphone | | | | | |
| Proprietary Wi-Fi Handsets | | | | | 224 |
| 3rd Party SIP Handsets/SIP-UA/Server Connections | | | | | 480 |
| IP-UM/IVR Channels | | NA | | 128 | 256 |
| IP Trunks-SIP | 8 | 64 | 32 | 64 | 224 |
| Networking Trunks (SPnet/Qsig) | 8 | 64 | 32 | 64 | 224 |
| PCM Trunks (Analogue/ISDN) | 8 | 60 | | 64 | 256 |
| Total Stations and Trunks | 36 | 152 | 124 | 192 | 736 |

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**Switch Maximum Matrix Capacity**

| MODEL | 0S-7030 | 0S-7100 | 0S-7200s | 0S-7200 | 0S-7400 |
|---|---|---|---|---|---|
| Chassis (max) | 2 | 1 | | 2 | 3 |
| Virtual Chassis | 3 | 6 | 5 | 6 | 3 |
| Slots per Virtual Chassis | 5 | 3 | 6 | | 12 |
| Virtual Station Ports | 48 | 80 | 32 | 128 | 480 |
| OS Connect Standard | 20 | 60 | 96 | 120 | 400 |
| OS Connect Executive | 4 | 8 | 60 | 64 | 256 |
| Station + OS Connect | 40 | 90 | | 128 | 480 |
| Rack 'Us' per Chassis | 2 | | 3 | | 5 |
| System Performance (BHCA) | 720 | 1600 | 2100 | 3200 | 12,000 |
| Power Consumption | 80 Watts | 105 Watts | 252 Watts | | 582 Watts |
| Chassis Dimension (per Chassis) (mm) | 319W x 363H x 71D | 440W x 77H x 410D | 440W x 124H x 410D | | 440W x 224H x 410D |

For more information, please visit: www.samsungbusiness.com

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